



Nondiscrimination Notice

360care complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. 360care does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

360care provides:

- Free aids and services to people with disabilities to facilitate their ability to communicate effectively with us, such as:
 - Qualified sign language interpreters; and
 - Written information in other formats (large print, audio, accessible electronic formats, other formats);
- Free language services to people whose primary language is not English, such as:
 - Qualified interpreters; and
 - Information written in other languages

If you need these services, please contact us at 1-855-259-9183.

If you believe that 360care has failed to provide these services or has discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Cassandra Davis, Compliance Officer, 360care, 1200 Kirts Blvd, Suite 200, Troy MI 48084, Phone (248) 528-1981 x 4042, Fax (248) 528-2963. If you need help filing your grievance, Ms. Davis is available to assist you.

You may also file a civil rights complaint with the U.S. Department of Health and Human Services, Office of Civil Rights, electronically, through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, DC 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.